

Easterling, Deborah

238397

From: Easterling, Deborah
Sent: Monday, August 20, 2012 10:06 AM
To: 'Steve Kunzmann'
Subject: RE: Tega Cay Water Service Complaint

Dear Mr. Kunzmann,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Steve Kunzmann [<mailto:kunzmann@comporium.net>]
Sent: Friday, August 17, 2012 12:30 PM
To: Contact
Subject: Tega Cay Water Service Complaint

To Whom it May Concern:

Please see the attached file. I could not sign it and file it electronically through the web.

Steve Kunzmann
704.737.7533

12/17/12

RE
MAIL / DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket 2012 - 177 - ws

Print

Email

Date: * August 17, 2012

Protestant Information:

Name * Steve Kunzmann

Mailing Address * 9072 Tulagi Court

City, State Zip * Tega Cay, sc 29708 Phone * 704-737-7533

E-mail MRL119@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am required to use my water from Tega Cay Water Services Inc. I already feel my water bill is extremely high and I have lived in many places throughout the US. Example: During the time of 6/19 to 7/17/2012, I used 700 gallons of water and my bill was \$52.22. That is 7.5 cents per gallon. I live alone. How can a family afford water in this town?

I also had the experience of seeing some of those capital improvements recently when they came to repair a water main in front of my house. They put a new cast metal compression elbow on a large PVC supply pipe and as soon as they turned the water on, the elbow blew off. How did they fix it? They put the elbow back on and pounded a bunch of steel pipes in the ground around it to help keep the compression fitting on. I am sure that would not fly with any type of inspection. I suspect it will leak again in the future if it is not already.

I also question how the sewer lines are being "cleaned". Yes they have spend a lot of time and effort cleaning sewer lines and removing roots. How long do we expect that to last? All they did was basically "prune" the roots that will grow right back into the water supplying sewer lines.

I also wonder the intent of any company that is "renting" Tega Cays water lines. If I was renting a house, I sure would not spend a fortune on new granite for the counters or painting the house. I would do just enough to get my security deposit back. What is the difference here?

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I feel the cost of our water and sewer is already over priced. Add in some poor quality repairs and then we have expensive bandaids put on our sewer and water system. Sure old Tega Cay needs some sewer upgrades. Maybe that is something that needs to be addressed with bonds as a larger capital expenditure by expert contractors. Not bandaided together.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I would if I need to. I would hope it does not get that far.

Steven D. Kunzmann
8/17/2012